

Maternity Voices Partnership (MVP)

Integration of feedback from MVP prepared by the MVP Chair since early 2022. Presented by representative from the MVP who is invited to the Quality & Safety meeting. There is also a representative from MVP at each Labour Ward Forum.

Challenge is that a vast amount of data in terms of feedback from women is presented to the maternity service however there is currently no ability within the system to use the information. This is recognised locally as a current challenge.

See evidence below in item 6.



**Q&S Group for Maternity Services
AGENDA**

14 December 2022 @ 9.30am – Microsoft Team Meeting

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| 1 | Apologies received: XX Attendance: | |
| 2 | Minutes of previous meeting on 09.11.2022: For approval | All |
| 3 | Action Log from 09.11.2022: For reviewing and updating | All |
| 4 | <p>Maternity Services Q&S Overview</p> <p>i) Quality & Safety Report Summary for updates on:-</p> <ul style="list-style-type: none"> • Incidents • Never Events • Clinical Negligence Claims (inc Redress) • Cases referred to the Ombudsman • Cases being reviewed by the Coroner's Office • Lessons learned and evidence of good practice <p>ii) Review of Performance Dashboard</p> <p>iii) Complaint compliance</p> <p>iv) Claims / Redress – settled cases</p> | <p>XX</p> <p>XX</p> <p>XX</p> <p>XX</p> |
| 5 | Lessons learned and evidence of good practice | XX |
| 6 | <p>Patient Experience and Maternity Voices Partnership update –</p> <p>i. Maternity Push Report – For discussion</p> | <p>XXXX</p> <p>XX</p> |
| 7 | Exception reports from Maternity / Obstetric Clinical Forums: | |